

Council.

Tennyson Ward Office

From: CustomerService.DoNotReply@brisbane.qld.gov.au
Sent: Wednesday, 13 November 2024 10:22 AM
To: Tennyson Ward Office
Subject: Customer Reference ID : 20257338 Ward Office Request

Categories: Saved in Act

Tabled and presented to Council
at its 4758 Meeting held on:
25 / 2 / 2025

Tabled by: NICOLE JOHNSTON


Chairperson of Council

Thank you for your call.
Please find below the details confirming the case raised by Council.

Case Number: 20257338

Incident Location (Address): 26 Ensign Avenue ANNERLEY, QLD, 4103

Ward Office:
Request raised by (full name): Camille Mosquera
Outcome to be advised to Ward Office: No

Constituent (full name): Tennyson Ward Office
Constituent to be advised of outcome: No

Description of Issue:
Contact description: Cleansing
Observed date:
Observed time:
Damage as a result of an accident:
Bus stop number:
Required comments: Not Applicable
Request details: Report it: Ward offices V3 Wednesday, 13 November, 2024 - 09:57 Railway side of road from the intersection of Denham St to opposite 10 Ensign Ave. Do you know where the rubbish came from? No Please provide details of the rubbish / debris: Large amount of leaf litter in the gutters along Ensign Ave Annerley from intersection of Denham St on railway side of the road and under the underpass on Denham St.
Urgent/Emergency: No
Equipment number:
Footpath request type:
Depth of the crack or difference in footpath level:
Contact source: LMO / Ward Office
Resolved internally: No

3 1/2 months
ago

KPI: Requests submitted for road cleaning issues, or if cleaning did not occur due to parked vehicles, are completed within 14 days of the date received.

If you have any further questions or would like to follow up regarding the above matter, please phone the 24 hour Contact Centre on 3403 8888 and quote the above Contact Centre Case Number.

Tennyson Ward Office

From: CustomerService.DoNotReply@brisbane.qld.gov.au
Sent: Wednesday, 13 November 2024 10:16 AM
To: Tennyson Ward Office
Subject: Customer Reference ID : 20257315 Ward Office Request

Categories: Saved in Act

Thank you for your call.
Please find below the details confirming the case raised by Council.

Case Number: 20257315

Incident Location (Address): 2 Ensign Avenue ANNERLEY, QLD, 4103

Ward Office:
Request raised by (full name): Camille Mosquera
Outcome to be advised to Ward Office: No

Constituent (full name): Tennyson Ward Office

Description of Issue:
Request details: Report it: Ward offices V3 Wednesday, 13 November, 2024 - 09:58 Large amount of fallen branches (approx 12) all about 2m in length along the footpath in Ensign Ave Annerley
~~Service type: All other fallen tree and branch requests~~
Urgent/emergency: No
Contact source: LMO / Ward Office
Resolved internally: No
Issue impact: Partial Obstruction
Issue details: It's blocking a footpath
Entire street or single property:
Location of tree:
Type of tree:
Branch or trunk width: Less than 2cm (width of rake handle)
Number of trees:
Hazardous details:
Tree height:
Height of problem:
Tree damage type:
Removal reason:
Animals/pests in tree:
Tree description:

KPI: Your request will be completed within 60 days. Within this timeframe the tree will be inspected and any necessary work scheduled and actioned.

If you have any further questions or would like to follow up regarding the above matter, please phone the 24 hour Contact Centre on 3403 8888 and quote the above Contact Centre Case Number.

Ensign St, Annerley 23.2.25



Design 87, Annandly 23.2.25.

